

ACCESSORIAL FEES

Item #	Fee Explanation
1.0 Additional Insurance	Additional insurance can be purchased if required. Please contact Frontier for more information.
2.0 Address Correction and Re-Delivery	For parcel service an additional \$18.00 charge will apply when the receiver address is incorrect, incomplete or not legible. ReDelivery of parcels is an additional \$15.00 charge. Please note that Frontier must utilize postal carriers to deliver to a post office box or R.R. # location. Therefore, a delivery address must be provided (including a postal or zip code) for sorting purposes. LTL redelivery charges will be assessed a \$70.00 minimum with a \$3.00 charge per CWT.
3.0 Administration Charge	A fee of 3% will be applied when the payment is anything other than a cheque or direct deposit.
4.0 After Hours P/U or Deliveries	All pick up or deliveries made between 6 p.m. and 7 a.m. or on weekends are subject to an additional charge of \$90.00 minimum, \$70.00 per hour. This is subject to change.
5.0 Air Cargo Security Screening Fee	Due to Transport Canada regulations, any freight destined to a remote location that must travel as air freight is subject to an additional screening charge of \$8.50 (0-10 lbs) + \$0.25/lb thereafter based on billable weight. Surcharge is subject to change.
6.0 Appointment Charge	All non-courier pre-booked appointments will be subject to an additional \$30.00 charge. *Special delivery charges may apply for delivery to Wal-Mart Distribution Centers, Home Depot Stores, Lowe's Stores and other receivers requiring special delivery requirements, along with weekend and holiday pickups or deliveries.
7.0 Aviation Insurance Surcharge	All shipments traveling through the Frontier agent air network will be subject to an additional percentage surcharge, based on the total air freight charges.
8.0 Beyond Charge	Should the point be deemed a Beyond location by delivering carrier, an additional charge may apply.
9.0 Carbon Surcharge	0.9% Surcharge applicable on the freight charges. This Levy will apply to all carbon-emitting fuels throughout the fuel supply chain. The carbon tax surcharge will apply to the freight charges of all shipments moving to/from the province of Manitoba.
10.0 Cheque Return	This service will apply for the pickup and return of non-certified checks. The fee for service will be \$25.00 per check.
11.0 COD	The COD charge will be 6% of the amount or a \$45.00 minimum per shipment.
12.0 Collect/Third Party Bill Surcharge	All shipping charges will be considered "prepaid" unless otherwise noted on the Bill of Lading at the time of shipping. An additional charge will be applied when transportation charges are paid by the third party.
13.0 Construction Site, Mine Site, or Carrier Storage Facility P/U or Deliveries	All shipments picked up or delivered to a construction site, prison or storage locker are subject to an additional fee of \$5.00 per CWT, Min \$80.00, Max \$225.00
14.0 Cross Border Examination Fee	Shipments crossing the Canada/US border requiring inspection by the Canada Border Services Agency or US customs + Border protection, will be subject to off-loading service fees. Shipments requiring inspection will be subject to off-loading fees invoiced by customs or affiliate. Frontier cannot be held responsible for any delays, caused by customs. Should the shipment be delayed, the customer will be subject to fees.
15.0 Cross Border Security Fee	A Fee of \$28.00 per consolidation or if not consolidated per individual shipment. Please note the customer is responsible for having their own customs broker.
16.0 Dangerous Goods	Charges are calculated on the actual weight of the dangerous goods shipment. LTL Shipments (0-9,999 lbs): \$35.00 per shipment. TL Shipments (10,000 lbs or more): \$250 per placard
17.0 Dead Call/Missed Pick Up	Any dispatched shipment that is not available upon arrival of the carrier will be subject to a dead call/missed pick up fee.
18.0 Domestic Pickup and Delivery Charges	Frontier's applicable rural and inter-line charges are based on delivering carriers schedule. Please contact your Frontier representative for a schedule and listing.
19.0 E>Returns	Frontier will ship returned goods from your customer's location back to your warehouse for an additional charge of \$2.00. Should Frontier be "unable to pick-up" an E>Returns shipment, a \$5.00 additional charge will be applied.

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<b>20.0 Excess Valuation Surcharge</b>	When the Bill of Lading indicates that Frontier is required to accept liabilities up to a stated declared value, an excess valuation charge of 6% of the total declared value in excess of \$2.00 per pound based on the actual weight of the shipment will be assessed. The minimum excess valuation surcharge will be \$5.00 per shipment.
<b>21.0 Exhibitions, Expositions, Trade Fairs</b>	Additional fees may be applied to pick up or deliver to exhibitions, expositions and trade fairs. Also subject to waiting time.
<b>22.0 Extra Delivery (Lumper Fee)</b>	When extra labor is required to load or offload a shipment. Subject to an additional fee of \$65.00 / hour or part thereof, subject to a minimum of four (4) hours.
<b>23.0 Ferry Surcharge</b>	LTL shipments between Newfoundland and other Canadian provinces or territories will be subject to a surcharge of 8.2 % minimum \$10.00 with shipment or volume weights less than 40,000 lbs. Truckload surcharges may also apply.
<b>24.0 Fuel Surcharge</b>	All shipments traveling through the Frontier networks will be subject to an additional surcharge without notice. The pricing will be based on the DOE index for all US/Canada transportation without separate notice being issued. By tendering a shipment to Frontier, the customer agrees to pay the surcharges, as determined by Frontier.
<b>25.0 Fragile</b>	An additional \$5.00 will be added per fragile item.
<b>26.0 Inside Delivery</b>	A \$50.00 charge will be applied when inside delivery services are provided.
<b>27.0 Interline Shipments</b>	All interline shipments are subject to interline carrier rules and regulations.
<b>28.0 Long Freight</b>	Parcel freight over 60 inches in length will be subject to a \$10.00 surcharge. LTL freight containing a piece that exceeds 10 feet in length will be subject to an additional charge of \$55.00 per piece in addition to normal freight charges. Freight weighing more than 70lbs will be billed at 150lbs per linear foot.
<b>29.0 Missing or Invalid Account Number</b>	An additional \$10.00 charge will apply where an incorrect or no account number is inserted on the Bill of Lading by the shipper.
<b>30.0 No Appointment Deliveries</b>	All courier deliveries with no appointments will be delivered at the door free of charge.
<b>31.0 Returns Processing Fee</b>	Frontier will ship goods from your customer's location back to Frontier's warehouse should the consignee refuse the item, or if the shipment was "unable to deliver". An additional charge of \$5.00 per shipment will be applied, plus delivery costs.
<b>32.0 Reweighing of Shipments</b>	Frontier reserves the right to re-weigh all shipments or take the volumetric weight (also referred to as Dimensional or Cubic Weight), and charge the highest of the total re-weigh or total volumetric weight per shipment.
<b>33.0 Non-Standard Parcel Shipment Surcharge</b>	An additional \$10.00 charge will apply to any package or article equal to or greater than 75 lbs.
<b>34.0 OverMax Fee</b>	<p>A fee of \$125.00 is charged to any Overmax packages. A package is considered Overmax when any one of the following size limitations apply;</p> <ul style="list-style-type: none"> <li>(a) The actual weight exceeds 150 pounds (68 kilograms)</li> <li>(b) Any single side exceeds 108 inches (274 centimetres) in length</li> <li>(c) The length and girth exceeds 165 inches (419 centimetres)</li> </ul> <p>Length is defined as the longest side of the package. Girth is the distance around the two smallest sides of a package or object. Girth = 2 (W+H).</p>
<b>35.0 Payment Terms</b>	Net 30 days. Unpaid balances are subject to a charge of 2.5% per month. Customer is permitted 90 calendar days from the date of invoice to dispute invoice and charges. If Frontier does not receive a written dispute with ninety (90) calendar days the customer waives any right to dispute invoices.
<b>36.0 Peak Season Surcharge</b>	Peak season surcharges may apply from November 1 to January 15.
<b>37.0 Power Tailgate, Hydraulic Lift Service</b>	Charges calculated on the billed weight of the shipment. LTL: Minimum of \$50.00, \$1.81 per CWT.
<b>38.0 Proof of Delivery (POD) Request</b>	Request for a hard copy is \$5.00 charge.
<b>39.0 Reports</b>	A charge for any report requested will be \$50.00 minimum per report.
<b>40.0 Request for Information</b>	A \$3.00 charge for each request for additional information required to complete the delivery due to missing information (eg. phone number when required).

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- 41.0 Residential Delivery** A surcharge of \$50.00 minimum (CWT \$5.00) + \$30 appointment charge for LTL shipments and \$3.00 for small parcel shipments being picked-up from or delivered to residential addresses.
- 42.0 Special Handling Charge (non-packaged & oversized goods)** Any package measuring more than 60" (152.4 cm) in length, or any article, pail or container not fully encased in an appropriate shipping container will incur a surcharge per shipment. This surcharge will also be applied to shipments that require repackaging due to inappropriate or insufficient original packaging.
- Large Package: Any package or article where the girth exceeds 130 inches (330 centimeters). Girth is calculated by measuring the length (longest side of the package) plus [(2 x width) + (2 x height)].  
Oversize: \$12.00 (Per package)  
Non-Packaged: \$12.00 (Per package)
- 43.0 Spot Quotes** All spot quotes are valid for 5 business days.
- 44.0 Storage** Demurrage or storage once goods are released to LTL Carrier prior to delivery. \$75.00 per day Minimum per shipment, Maximum \$150.00 per day or \$2.50 cwt. per day.
- 45.0 Volumetric Weight Calculation** Volumetric weight is calculated by multiplying the dimensions of your package by a cubing factor. Length x Width x Height (in inches) LxWxH/166=10.4lb/ft = volumetric weight in pounds or cubic weight. Air Cubing Factor: 15 Ground Cubing Factor: 10 Int'l Cubing Factor: 15 Rates are subject to a minimum weight restriction of 10.40 lbs per cubic foot up to 10.00 feet of trailer space; thereafter shipments move at 1000 lbs per linear feet of trailer space occupied. Any piece, or group of pieces, measuring at least 10 inches in length.
- 46.0 Waiting Time** Detention charges will be assessed when vehicles and drivers, through no fault of the carrier, are delayed during pick up or delivery. On LTL shipments up to and including 5,000 lbs a ½ hour is allowed free time, for 5,001 lbs up to and including 10,000 lbs one hour, and on 10,001 lbs and over 2 hours is the maximum time for loading and unloading. The charge will be \$75.00 per hour or part thereof.
- 47.0 Warehousing Accessorial Fees**
- (a) Bill of lading: \$6.50 each
  - (b) Pallets: 40 x 48: \$10.00 per pallet
  - (c) Shrink wrap: \$5.50 per pallet
  - (d) Labels Small Parcel: \$0.35 each
  - (e) Labels LTL: \$1.00 each
  - (f) Miscellaneous labor: \$40.00 per hour (may increase by warehouse location)
  - (g) Cancelled or changed orders (prior to Picking & Staging): \$5.00 per order
  - (h) Restocking fee: Outbound Handling Costs + \$30.00
  - (i) Custom Materials: Frontier Cost = 15%
  - (j) Collect Shipment Fee: \$7
- 48.0 Weight and Size** Frontier has the right to accept or refuse packages based on size, shape, weight and dimensions in its sole discretion, that it may be unsuitable for Frontier's distribution and sorting facilities. The following size and weight maximums may apply:
- (a) Length of one side exceeds 108 inches (274 centimetres)
  - (b) Actual weight exceeds 150 pounds (68 kilograms)
  - (c) Length and girth exceeds 165 inches (419 centimetres)

## Confidentiality

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