

How to Use

Web Tracker was designed for the hectic schedules of our customers and therefore is equipped with a “no log-in” necessary option to receive data on a particular shipment with either the shipment house bill number or the direct master number.

Log In

STEP 1: Visit Frontier homepage <http://www.frontierscs.com>

STEP 2: Located on the Tool Bar, Click on “Track”

The logo for Frontier, featuring the word "FRONTIER" in a bold, black, sans-serif font. The letter "O" is stylized with a red and white circular pattern.

STEP 3: On the left hand side, under the Frontier Toolbox, click “Web Tracker”

Frontier Toolbox

- [Web Tracker](#)
- [Transit Maps](#)
- [Frontier WMS](#)
- [Forms Library](#)
- [WEBship Log-In](#)
- [PARS Tracker](#)

STEP 4: To launch Web Tracker, click on the orange rectangle “Web Tracker” ¹

Get up to date information on the release status of your goods.

To track:

1. click the link below (NOTE: link will open in a new window).
2. Enter your required fields
3. submit your information



¹ For quick access to the log in page, Web Tracker can be also found under the slider on the homepage. **OR** under the “Customs” tool bar, under “U.S. Customs Brokerage”, there is a section called “Web Tracker”, and once you click into it more info will display, and the log in page is also linked.

STEP 5: Input your log in information in the appropriate boxes



Company Code:

E-mail:

Password:

 Remember me

[Forgot your password?](#)

Shipment/House Bill/Direct
Master Number:

Note: For convenience, logging in will take you straight to the "Shipments" screen.

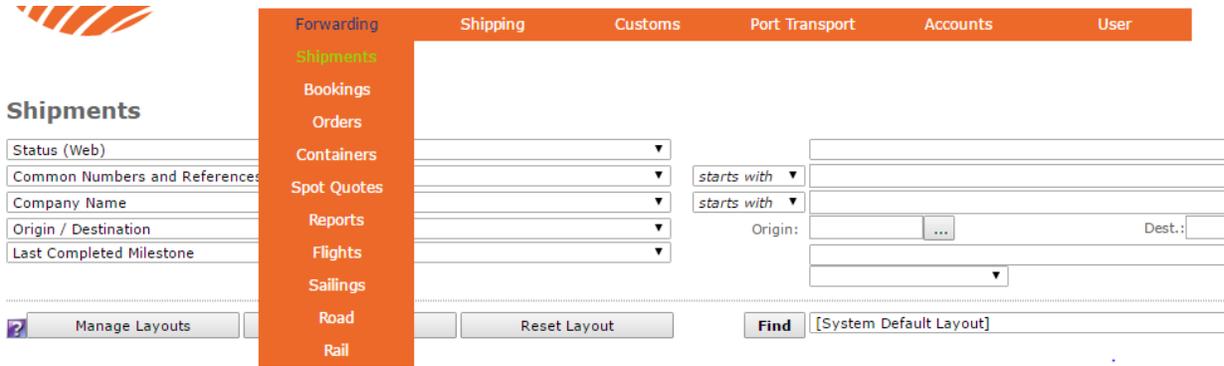
A screenshot of the Frontier Online Web Tracker interface. At the top left is the logo. To the right, it says "Welcome, Angel Du! FRONTIER SUPPLY CHAIN SOLUTIONS". Below this is a navigation bar with buttons for "Forwarding", "Shipping", "Customs", "Port Transport", "Accounts", and "User". The main section is titled "Shipments" and contains several search filters: "Status (Web)", "Common Numbers and References", "Company Name", "Origin / Destination", and "Last Completed Milestone". Each filter has a dropdown menu and a "starts with" option. To the right of these filters are input fields for "Origin" and "Dest.:" with "..." buttons, and a "Find" button. Below the filters are buttons for "Manage Layouts", "Save Layout", "Reset Layout", and a "Find" button with a dropdown menu showing "[System Default Layout]". At the bottom right, there is a "Clear" button and a "+" button. The footer contains the copyright notice "© WiseTech Global 2017. All rights reserved." and a language dropdown menu set to "English".

STEP 6: To log off, click "User" and then "Log Off"



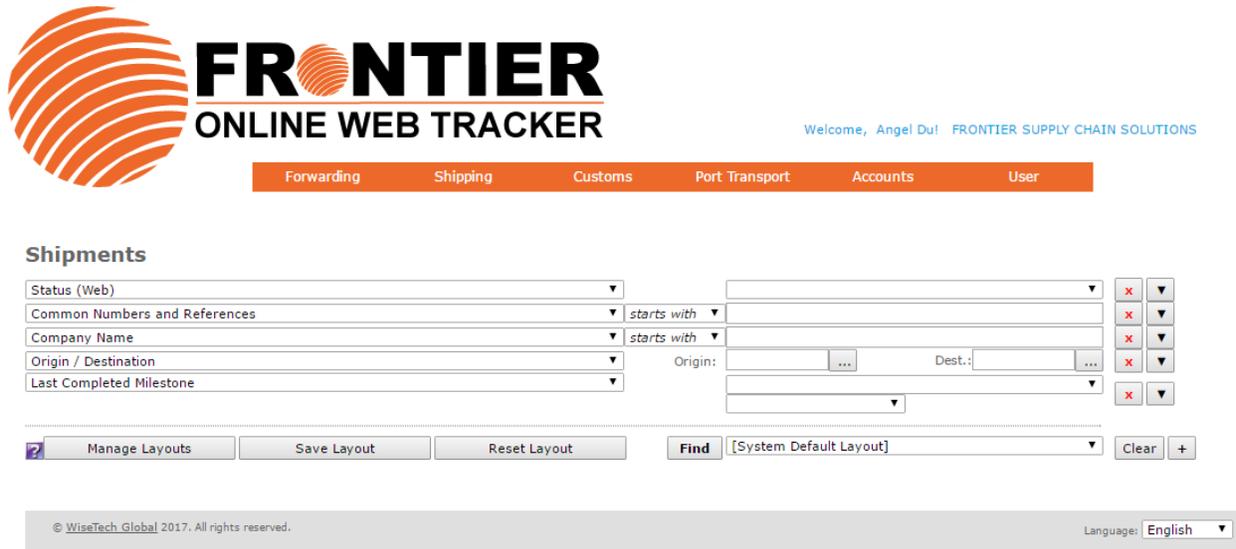
Use of Functions

STEP 1: Upon logging in, in the orange toolbar, you'll find an easy to navigate drop down menu that is organized into 6 different categories.²



- **Forwarding:** you will find tracking information on shipments.
- **Customs:** will address Declarations all other documents pertaining to that particular declaration. Previous Importer Security Filings (ISF) are also accessible.
- **Account:** houses an organized overview of invoices and statements.
- **User:** you may switch between related companies if applicable. Security and privacy settings may also be reviewed and adjusted. Clients may also access all the different types of reports under this function at this stage.

STEP 2: Each category will have a similar preset layout.³ You can filter to find the exact shipment you are looking for, or just click "Find" to show all your shipment history in that category.



² Currently only Forwarding, Customs, Accounts and User are activated.

³ You are able to create a layout based on your preference by clicking "Manage Layout".

STEP 3: After you click "Find", your results will load on the bottom half of the screen. ⁴

Shipments

Status (Web) [v]
 Common Numbers and References [v]
 Company Name [v]
 Origin / Destination [v]
 Last Completed Milestone [v]

starts with [v]
 starts with [v]
 Origin: [v] ... Dest.: [v] ...

Manage Layouts Save Layout Reset Layout Find [System Default Layout] Clear +

Shipment#	Bill	Shipper	Consignee	Origin	ETD	Destination	ETA	Last Milestone Desc.	Declaration Country
B1	ED		AM	Ningbo Lishe International Apt	07-FEB-16 00:00	Chicago	07-FEB-19 00:00	Customs Cleared	United States
B1	ND		TIT	Woodbridge	01-FEB-17 00:00	Detroit	01-FEB-17 00:00	Customs Commenced	United States
B1	NO			Woodbridge	01-FEB-17 00:00	Freeport	01-FEB-17 00:00	Customs Cleared	United States
B1	PH		VE	Winnipeg	30-JAN-17 00:00	Chippewa Falls	31-JAN-17 00:00	Customs Cleared	United States
B1	TR			Scarborough	31-JAN-17 00:00	Buffalo	31-JAN-17 00:00	Customs Cleared	United States
B1	BL		SE	Newmarket	31-JAN-17 00:00	Buffalo	31-JAN-17 00:00	Customs Commenced	United States
B1	GI		Pu	Port Coquitlam	31-JAN-17 00:00	Blaine	31-JAN-17 00:00	Customs Commenced	United States
B1	NC		CO	Mississauga	31-JAN-17 00:00	Buffalo	31-JAN-17 00:00	Customs Cleared	United States
B1	NA		BU	Woodbridge	28-JAN-17 00:00	Houston	30-JAN-17 00:00	Customs Cleared	United States
B1	PH		GA	Winnipeg	30-JAN-17 00:00	CENTER POINT	30-JAN-17 00:00	Customs Cleared	United States
B1	PH		PR	Winnipeg	30-JAN-17 00:00	Fairmont	30-JAN-17 00:00	Customs Cleared	United States
B1	NC		PR	Mississauga	30-JAN-17 00:00	Buffalo	30-JAN-17 00:00	Customs Cleared	United States
B1	NC		EN	Newmarket	30-JAN-17 00:00	Conaopolis	30-JAN-17 00:00	Customs Cleared	United States
B1	NC		IK	Cannington		Hillsboro	30-JAN-17 00:00	Customs Cleared	United States
B1	NC		NO	Woodbridge	28-JAN-17 00:00	Freeport	29-JAN-17 00:00	Customs Cleared	United States
B1	NC		TIT	Woodbridge	27-JAN-17 00:00	Detroit	27-JAN-17 00:00	Customs Cleared	United States
B1	NC		ES	Mississauga	27-JAN-17 00:00	Buffalo	27-JAN-17 00:00	Customs Cleared	United States
B1	TR		G (20 CN	Saskatoon	27-JAN-17 00:00	Raymond	27-JAN-17 00:00	Customs Cleared	United States
B1	PH		VE	Winnipeg	27-JAN-17 00:00	Chippewa Falls	27-JAN-17 00:00	Customs Cleared	United States
B1	PH		PA	Winnipeg	27-JAN-17 00:00	Willmar	27-JAN-17 00:00	Customs Cleared	United States
B1	PH		PH	Winnipeg	27-JAN-17 00:00	Sauk Rapids	27-JAN-17 00:00	Customs Cleared	United States
B1	PH		QC	Winnipeg	27-JAN-17 00:00	Schuyler	27-JAN-17 00:00	Customs Cleared	United States
B1	TR		G (20 WC	Saskatoon	27-JAN-17 00:00	Sioux Falls	27-JAN-17 00:00	Customs Cleared	United States
B1	BL		SE	Newmarket	27-JAN-17 00:00	Tallahassee	27-JAN-17 00:00	Customs Cleared	United States

Pages: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 ...
 Found 962 record(s).

STEP 4: You can click in each hyperlink (in the "Shipment" screen Job# will be hyperlinked) to get more information. ⁵

Declaration # B [redacted] Released

Entry Number: B [redacted] 5

Master Bill: [redacted] 0
 Owner's Ref#: [redacted] 6
 Order Ref#: [redacted]

House Bill:
 Origin: [redacted]
 ETD: 19-SEP-16 00:00

Destination: [redacted]
 ETA: 19-SEP-16

Main Supplier: [redacted]
 Importer: [redacted]

Pickup from: [redacted] Canada
 Deliver to: [redacted]

Size: 0.00
 Weight: 678.00KG
 Quantity: 1PAL

Service Level: Standard (STD)

Availability FCL: LCL:
 Storage commences FCL: LCL:

Est. delivery:
 Delivery req. by:
 Cartage advised:
 Goods delivered:

Goods Description: [redacted]

Status Summary
 Cargo Release Status: Released (REL) 20-SEP-16 00:00 7501 Status: Clear Entry Summary Add (CEO) 19-SEP-16 23:31
[Show Release Status](#) [Show Entry Summary Status \(EO\)](#)
[Show Entry PGA Status](#)

Statement or Payment
 Number: [redacted]
 Status: [redacted]
 Payment Date: 29-SEP-16
 Due Date: 29-SEP-16
 Print Date: 29-SEP-16
 Cheque No:

Milestones

Parent Job	Description	Date	Status
[redacted]	Customs Commenced	19-SEP-16 18:30	Completed
[redacted]	Customs Cleared	20-SEP-16 02:19	Completed

Transport

Mode	Master Bill	Vessel	Voyage/Flight	Folio	Load	Discharge	ATD	ATA	First Port Of Arrival	First Port	ATA
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Orders

Order #	Split Number	Transport Mode	Supplier	Buyer	Controlling Customer	Status	Order Date	Origin	Destination	Packs	Volume	Weight	Container #	Seal #	Booking Ref	Type	Mode	Weight	Units
No records found																			

Containers

Order #	Split Number	Transport Mode	Supplier	Buyer	Controlling Customer	Status	Order Date	Origin	Destination	Packs	Volume	Weight	Container #	Seal #	Booking Ref	Type	Mode	Weight	Units
No records found																			

Commercial Invoices

Inv Number	Supplier	Importer	Inv. Terms	Total Amount	Curr	Inv.Date
[redacted]	[redacted]	[redacted]	FOB	[redacted]	USD	[redacted]

Documents

Date	Description	Type	Link
19-SEP-16	Frontier North America, Inc. - Frontier North America, Inc. - Chicago - Entry/Immediate Delivery	Entry Print	View
21-SEP-16	Frontier North America, Inc. - Frontier North America, Inc. - Chicago - Entry Summary	Entry Print	View

⁴ You are also able to customize the layout of how your results will populate, as well as exporting the data to Excel for convenience.

⁵ You are able to click into anything that is hyperlinked, such as any documents associated with the shipment.

Running a Report

STEP 1: Go into "User" and click on "Reports", then select the report you want to run.⁶



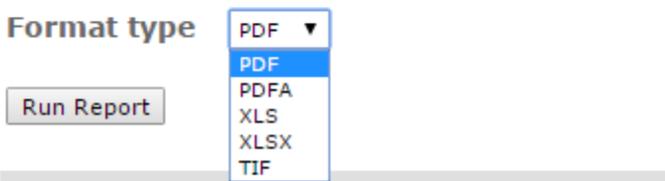
The screenshot shows the Frontier Online Web Tracker interface. At the top left is the Frontier logo, a stylized orange globe. To its right is the text "FRONTIER ONLINE WEB TRACKER". Below this is a navigation bar with orange tabs for "Forwarding", "Shipping", "Customs", "Port Transport", "Accounts", and "User". The "User" tab is active, and a dropdown menu is open showing "Password", "Log Off", and "Reports" (highlighted in green). Below the navigation bar, the "Reports" section is titled "Reports" and contains a "Select a Report" dropdown menu with the text "Please select a Report" and a downward arrow.

STEP 2: Key in the criteria for your report, and choose the format you want your report in, then click "Run Report" to download.

Sort the report in this order

- Job Number
- Entry Number
- Payment Type
- Liquidation Type
- Entry Port, Arrival Date
- Import Date
- Arrival Date
- Total Amount Payable
- Invoice Outstanding
- No Sort

Format type



The screenshot shows the "Format type" dropdown menu with a list of options: PDF (selected), PDF/A, XLS, XLSX, and TIF. To the left of the dropdown is a "Run Report" button.

⁶ You can also access reports by clicking "Reports" in the drop downs under each heading.